



RAMNAGAR COLLEGE

REPORT ON FEEDBACK ANALYSIS, 2020-2021

&

ACTION TAKEN REPORT

**DEPAL, EAST MEDINIPUR
721453**

Feedback is an essential element of the learning process. The Internal Quality Assurance Cell of Ramnagar College collects the feedback on various curriculum aspects and courses from different stakeholders such as the students, Alumni, Faculty, Employers and Parents using structured Proforma through online. The Feedback Collected from the individuals has been analyzed and taken into the consideration for the development of curriculum enrichment, teaching learning process and environment.

A. Feedback from Students:

The college has developed structured Proforma for obtaining feedback from the primary stakeholder i.e. , Students. The Students' Feedback on curriculum and teaching learning process at Ramnagar College premise is designed to get formative feedback from students that can be used towards the improvements in the quality of course design and delivery, as well as student learning experiences. The responses received from 200 regular students have been compiled for the preparation of the present report.

Profile of Respondents:

Of the total number of responses it has been recorded that 25.7% of the respondents belong to the Commerce faculty, 56.4% belong to the Arts faculties, while 17.9% from the Science faculties. Again of the total respondents 25 respondents of the total number of 200 (12.5%) are from Postgraduate classes and the rest 87.75 percent belonged to various UG courses.


Again if we try to go through the profile of the respondents belong to PG classes, it is observed that 45 % of the PG students are pursuing their M.A in Bengali, 55% are pursuing M.Sc in Fishery Science.

Observations:

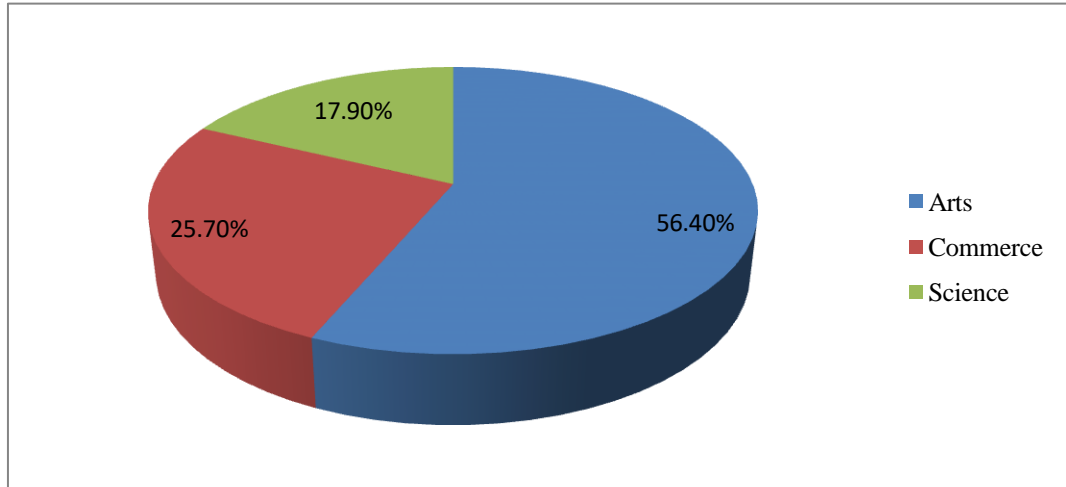
Comments on Syllabus/Curriculum

Of the 200 responses received for the question on syllabus comprehension, 63% of the respondents feel that the syllabus is Good and Excellent, 16.8% find it poor, only 3.9 % of them

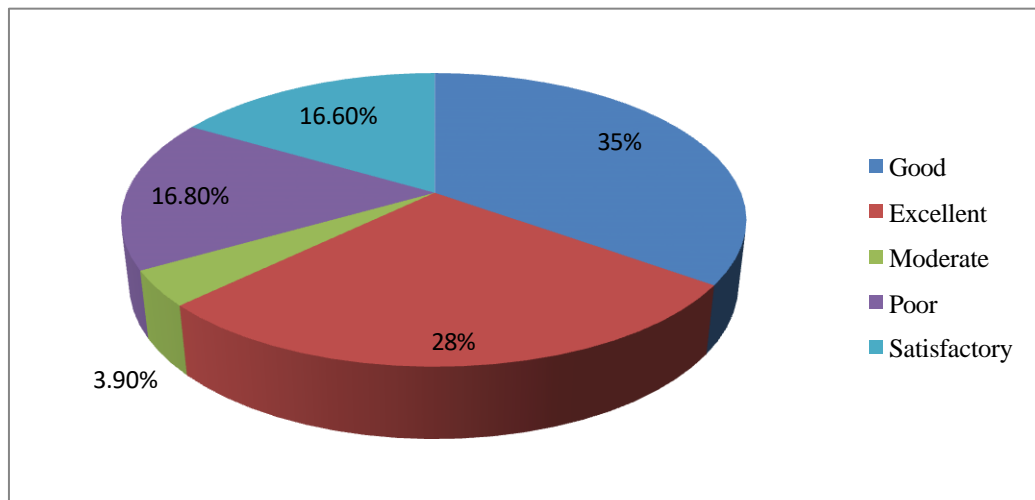



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find it moderate while 16.3% of the respondents find the syllabus Satisfactory as per their opinion.




Opinion on Standard of Teaching Quality



Further the survey vows that 28% of the respondents have rated the quality of teaching as Excellent 35% as Good' while 16.6 % have rated the quality of teaching as satisfactory.

This signifies that 79.6% of the respondents viewed the standard of teaching offered by the teachers in the class room as either excellent, good or satisfactory; while rest of them rated the s standard either moderate or poor.



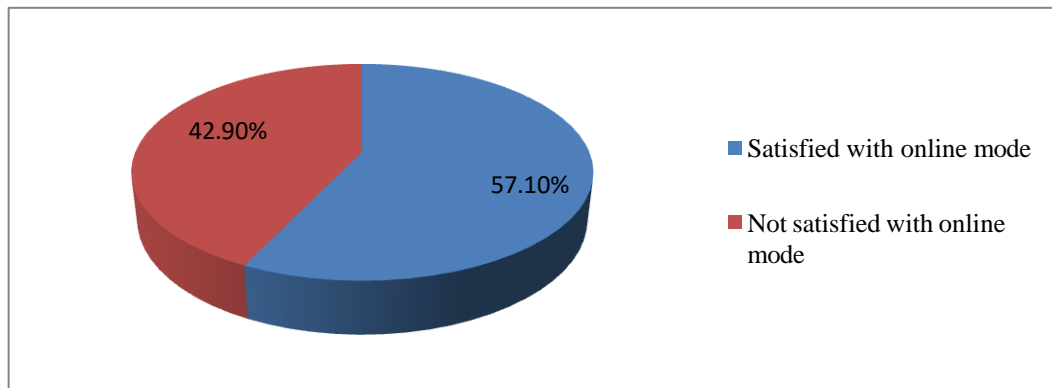

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This indicates that there has been scope to improve the standard of teaching by some of our teachers in order to satisfy them as a whole.

Perception about Online & Class-room Teaching

57.1% of the total respondents are satisfied with the online mode of teaching while 42.9% of them are not satisfied with the online mode of teaching. This indicates a mixed response regarding the feasibility of the online mode of teaching.

However, 91.3% of the respondents prefer the classroom mode of teaching, while the remaining numbers of respondents are comfortable with the online mode and video lectures




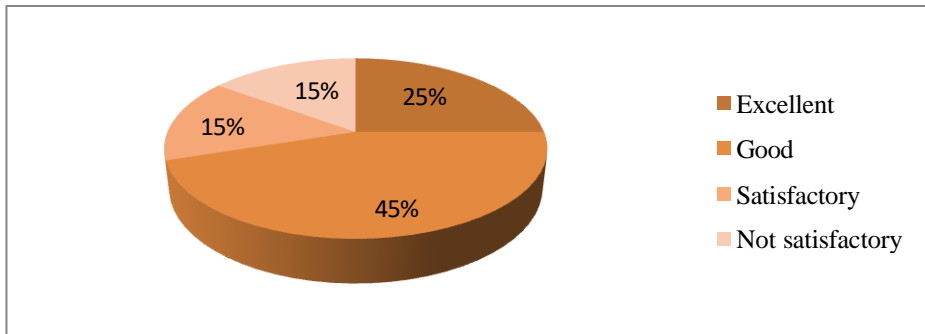
Special attention to the Weak students

70% of the total respondents viewed as Good and Excellent for the teacher paying attention to academically weaker students as well. 15% of students opined the standard of attention by the teachers to the weaker students as moderate and rest 15 percent rated it as unsatisfactory.

In general, teaching community of our college is sincere and dedicated enough to uphold the standard of performance of the students as much as possible. They are similarly concerned with the performance of the students, especially those found weak in class-room teaching. Still it is noted that still further efforts are needed to satisfy all of them in future.

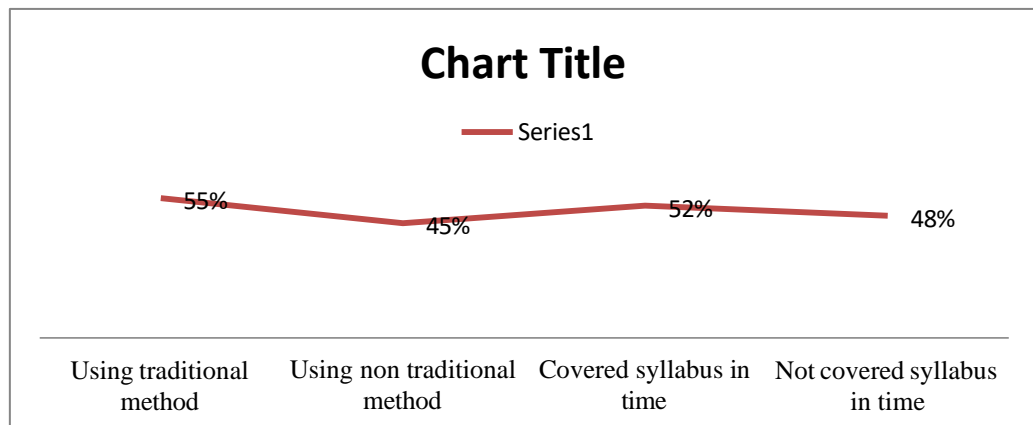



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Comments on Various Teaching Methods and Syllabus Covering

52% of the students said that the teachers are serious enough to cover syllabus in time and also they are punctual in classes. 48% of students are not satisfied with the performance of the teacher in term of punctual and covering syllabus in time. 55% of the students gave their opinion that teachers are used non-traditional methods of evaluation like quiz, seminar, assignment, classroom presentation and participation. 45% students are not satisfied with performance by teachers for using non-traditional methods of evaluation like quiz, Seminar, assignment, classroom presentation and participation.



Comments on Safety & Security

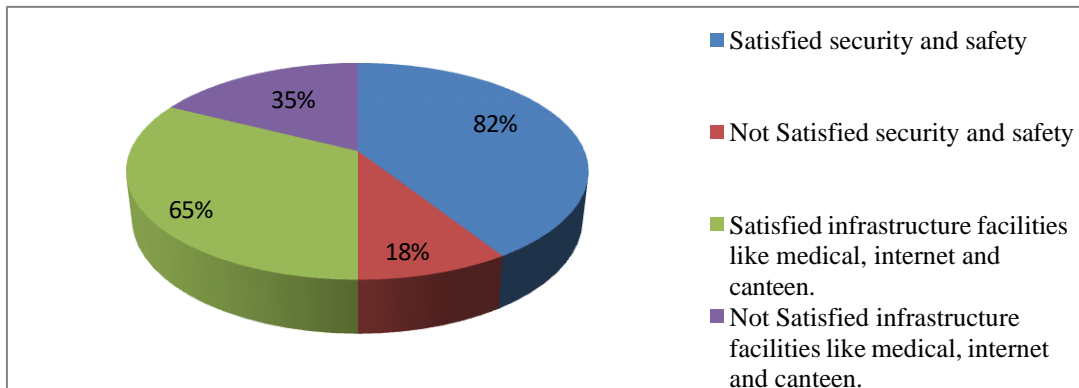
The students are more satisfied about the security and safety of the college. 82% of total respondents feel that security system are acceptable and rest of the students i.e. 18% are not satisfied about the security and safety aspect of the college.

It is a fact that during the period of survey, no unethical and unruly work were happened in the college premises. 65% of the students are indicated that others infrastructure facilities like



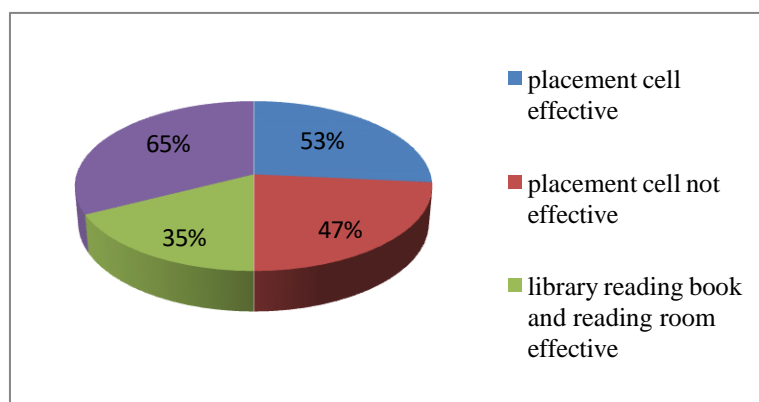
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medical, internet and canteen in college are good for them. 35 % of respondents are not satisfied on the infrastructure facilities like medical, internet and canteen.

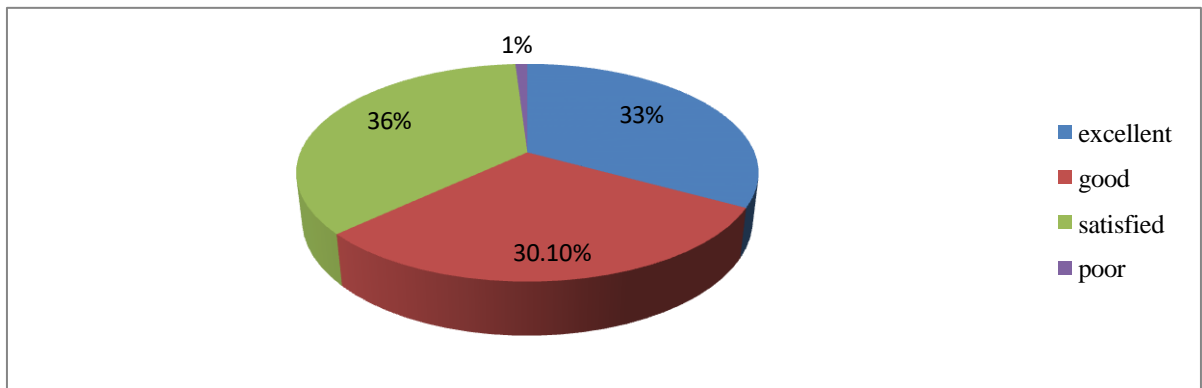


Opinion on Mechanism of the Placement Cell & the Functioning of College Library

The students opine that the functioning of placement cell is satisfactory for them (53% respondents rated as excellent and good) but 47% of the students is not satisfied on placement cell performance. Few respondents feel that performances of placement cell are poor for them. Most of the students are not satisfied with the reading room and reading material in the college. Only 35% of the students feel that reading room and reading material are sufficient but 65% of the respondents are not satisfied with the performance of the library i.e. reading book and reading material.




33% of the students have rated the teaching learning process in the college as excellent, 30.1% as good, 35.5% as satisfied and 1% as poor. This indicates that teaching learning process during the pandemic was effective.



Summary

Most of the students are not satisfied about online teaching system which used at the time of Pandemics. The course feedback from the students was positive in most respects concerning the depth, coverage, learning values and applicability of the course. Most felt the syllabus was adequate and manageable in terms of the difficulty level. Most of the syllabus was not covered in class and the library resources and reading room were not adequate for them. The students felt that placement cell was not strongly supply placement except few departments. Most said the teachers were always courteous and help to them at the time of crisis. Most of the students felt that the security system of the college was good for them but they are concerned on the internet facility at the college. The student teacher relationship is good, and the Admin staff are helpful. Overall most said the college life has been intellectually stimulating.



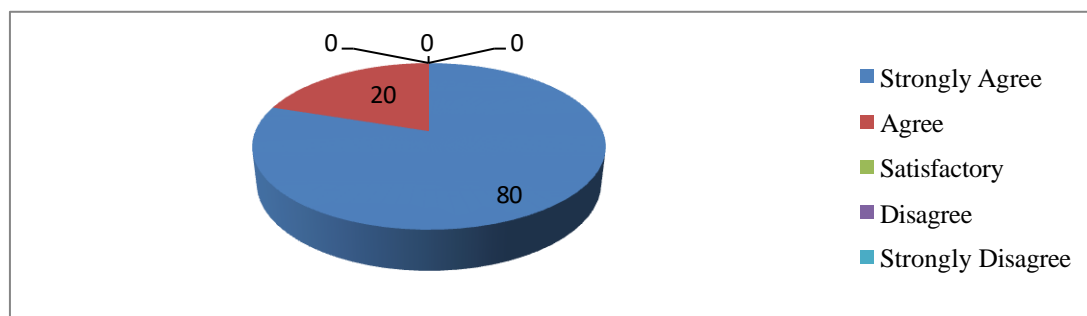

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B. Feedback from Teachers:

It cannot be denied that the teacher has to play a multidimensional role to inculcate the nuances of subjects to a heterogeneous class of students. Since teachers are the primary medium of exchange of knowledge, their views about the learning outcomes, course content, proper sequencing of topics in the syllabus etc are extremely important for the smooth conduct of the programmes.

Teachers are better placed to evaluate the facilities provided by the college for the overall development of the students. The IQAC of Ramnagar College collected feedback from teaching unit for the Session 2020-2021. A questionnaire comprising 12 questions was formed for the purpose. Through an online method, we obtained 100 teachers' input from the college teaching unit. The majorities of teachers was fully supported and concur with the college's performance. Feedback from teacher were as follows

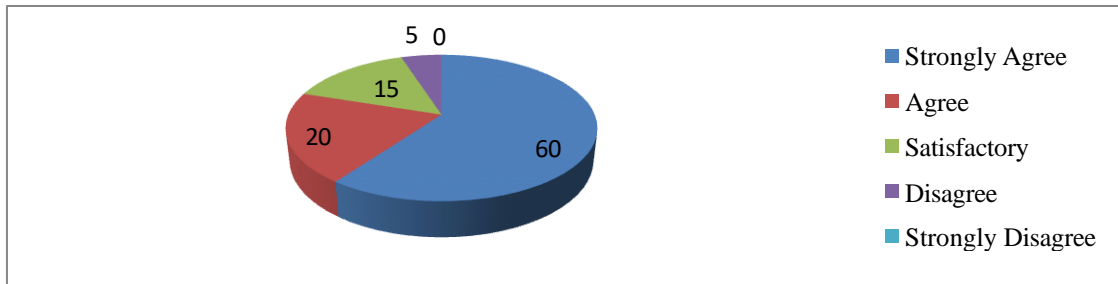
The timely coverage of the syllabus is possible in the mentioned number of hours.



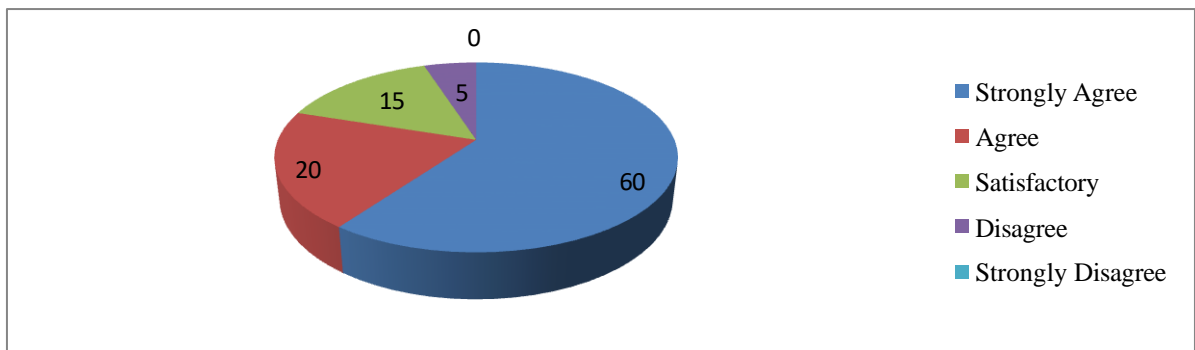
The recommended textbooks are adequate and map onto the syllabus



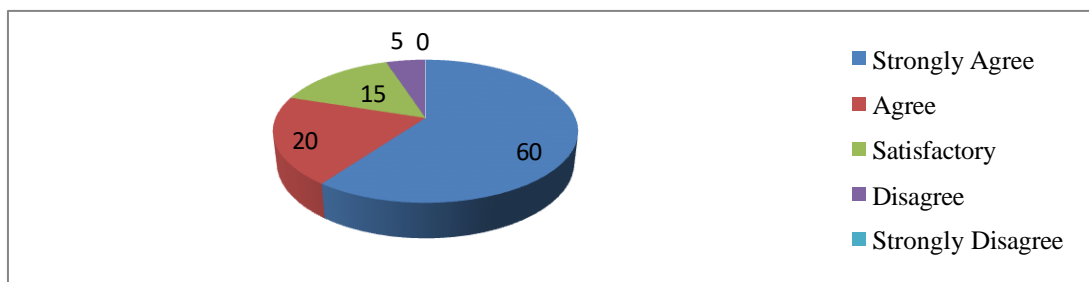
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Syllabus is sufficient to bridge the gap between industry/current




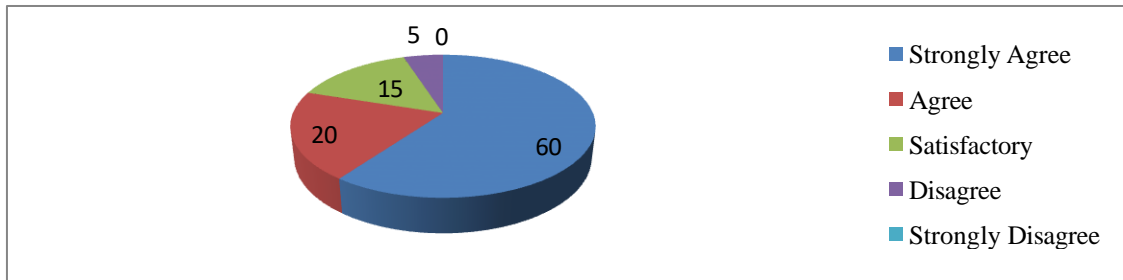
The infrastructure for its application in teaching and learning is adequate and works effectively.



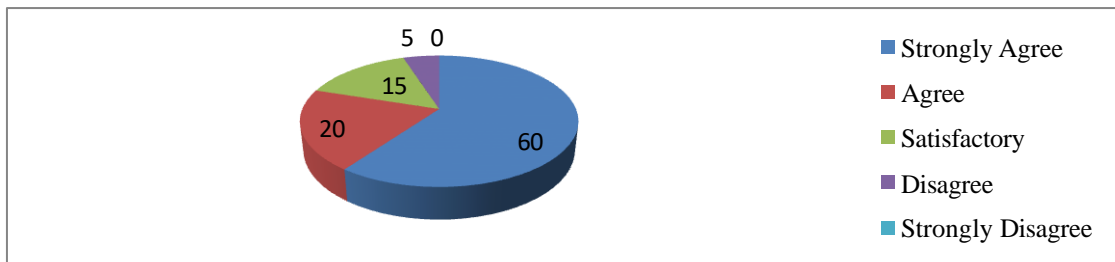
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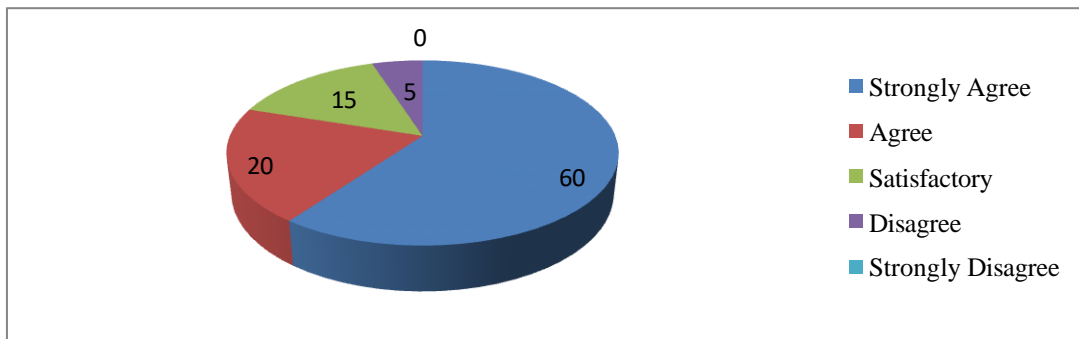

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The department always motivates and exhorts me to present papers in national and international conferences



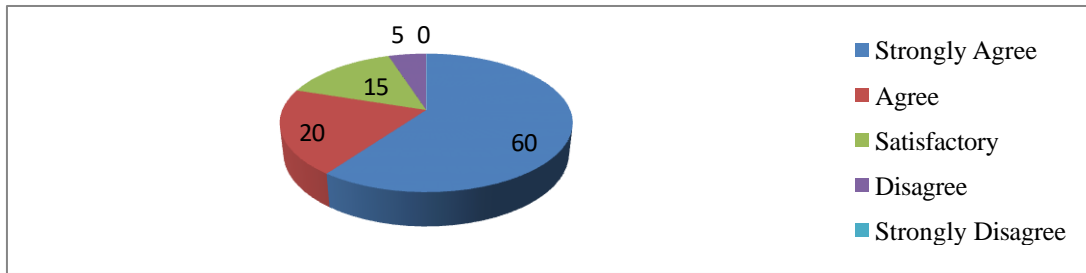
Research activity in the college



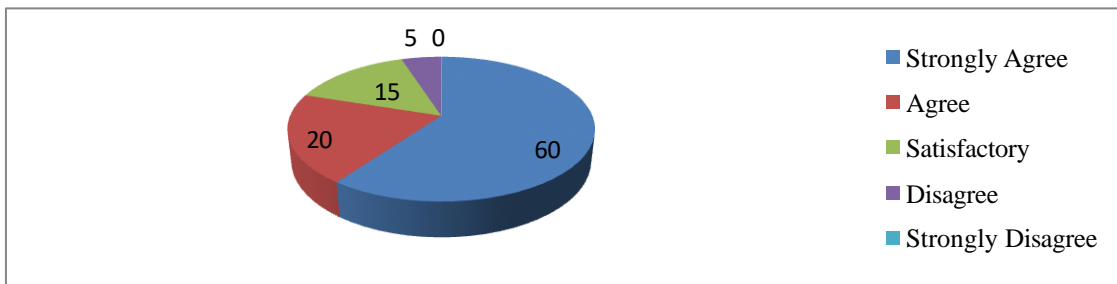
Availability of books in the college library are good



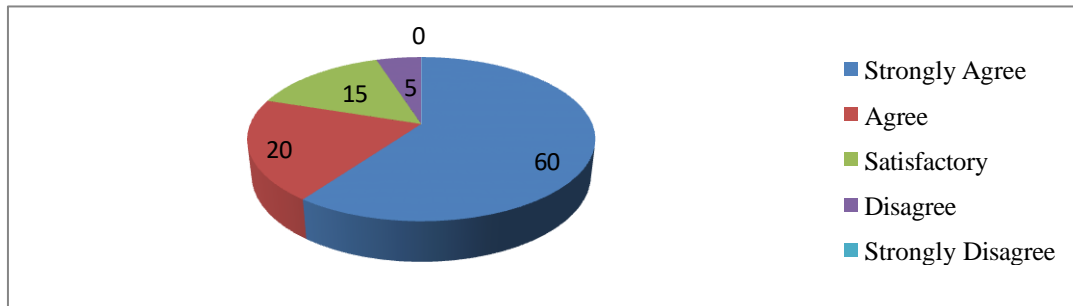
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The facility in the college is adequate and excellent




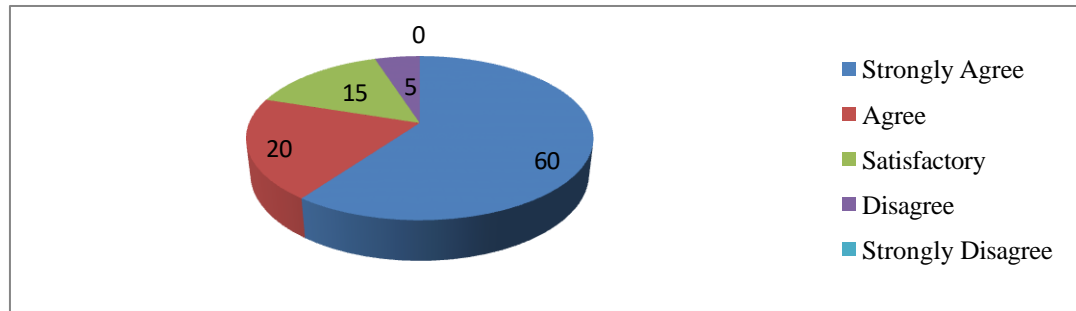
Students' quality in the college



Applicability/relevance to employment





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Some of the most important factors for enhancing the college's performance were highlighted.

1. The College campus should be digital and more effective Wi-Fi.
2. Uses of ICT tools should be increased by Teachers.
3. There should be improvement in cleanness at the college Washrooms.
4. There is always interaction between students and teachers so that students can freely raise questions or doubts.
5. More numbers of Laser printers are needed rather than dot matrix printers in the computer laboratories



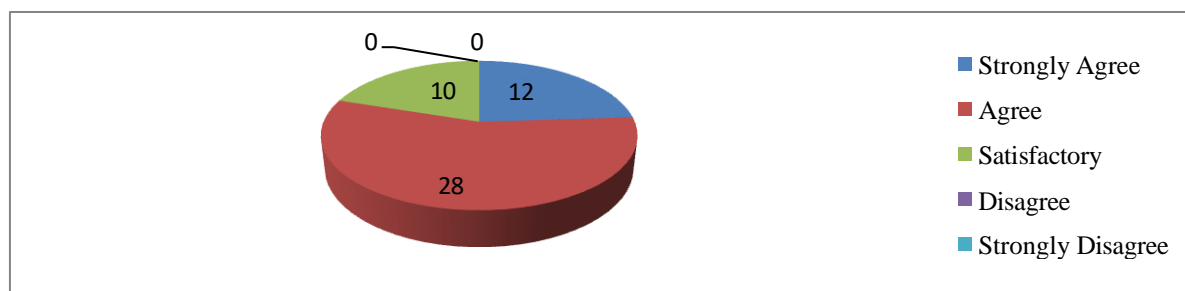

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C. Feedback from Employee:

Our employees are our major stakeholders, feedback of whom gives us input regarding enhancing the employability of our students. Their feedback is valuable for us as it provided the basis for further enrichment in curriculum aspects and overall performance of students.


We have gathered employee input in which we ask our employees to provide comments on the curriculum. A questionnaire comprising 5 questions was formed for the purpose. 50 employees have provided feedback to us. On the curriculum, however, there were no unique remarks made. However, we conducted the analysis listed below using the received feedback forms.

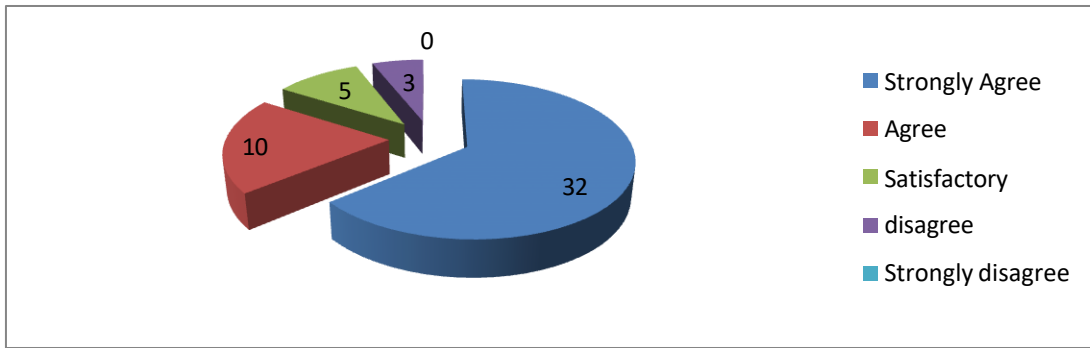
Curriculum Relevant For Employability



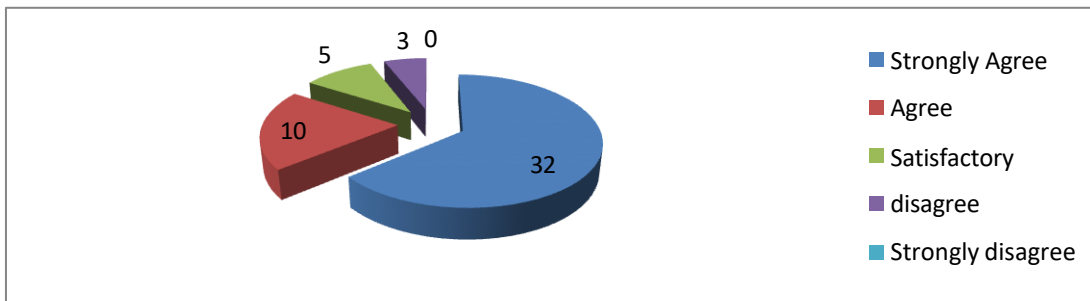
Curriculum effective in developing innovative thinking



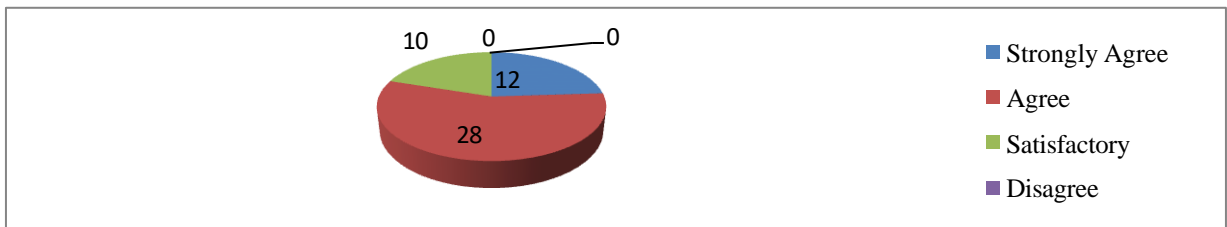

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Syllabus effective in developing skill oriented human resources



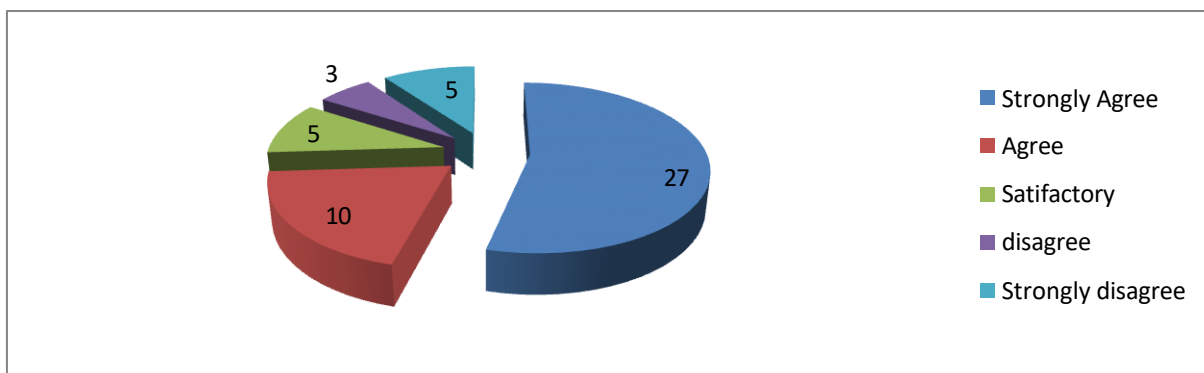
Current syllabus is need based



Effectiveness of curriculum for development of entrepreneurship.



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The following opinions were obtained.

1. According to the staff, they would like to hire more guests who were alumni students in our college.
2. The employees said they wanted to suggest our students to other businesses.
3. The feedback suggested the need for more practical lab for coding algorithm and design patterns.

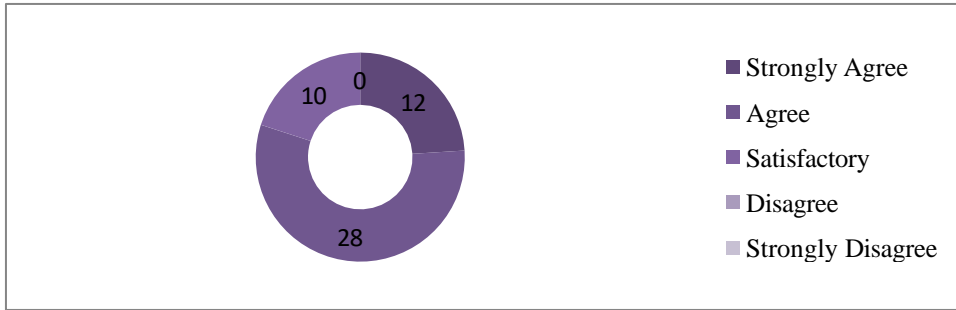
D. Feedback from Alumni:

The IQAC of Ramnagar College collected feedback from alumnae association members for an assessment of the progress made by the college during 2020-2021. Our alumni feedback is valuable for the college as it provides us the inputs regarding improvement in facilities and employability of our students. The questionnaires of 8 questions was designed to have an idea about how the alumnae feel about their alma mater their association and experience about their student life. We have only collected feedback from 50 alumni of the college from various departments due to lockdown (Corona virus). Feedback by alumni was slightly positive. Majority of the alumni expressed that the performance of the college regarding question was strongly agree and agree for the students. But, they express that college infrastructure for cultural programme is required to improve as early as possible and also enhance the student's participation. The following are the feedback report of alumni. The following are the feedback report of alumni.

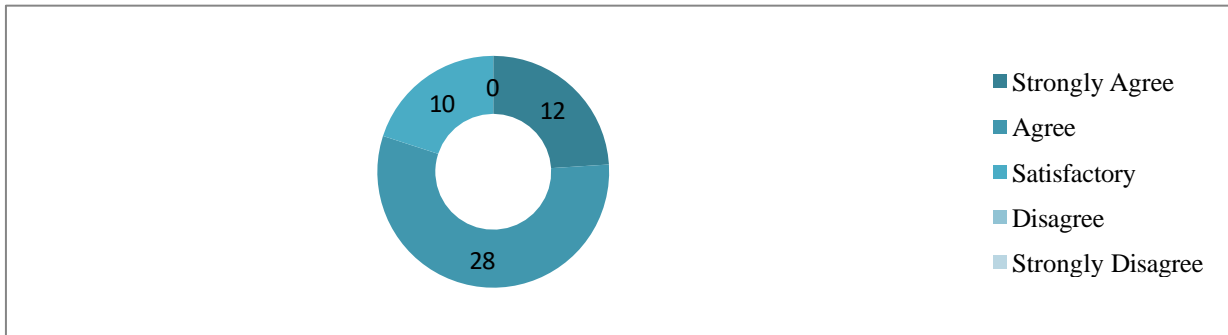


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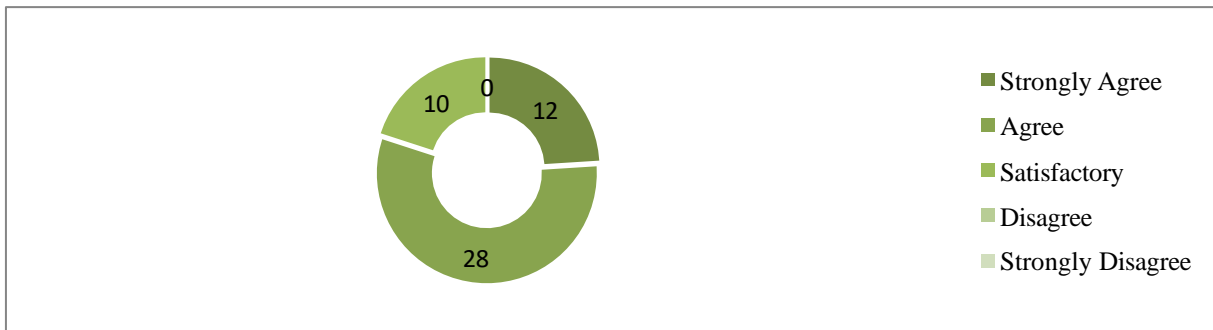
Course content is interesting.



Course curriculum fulfilling your expectation.



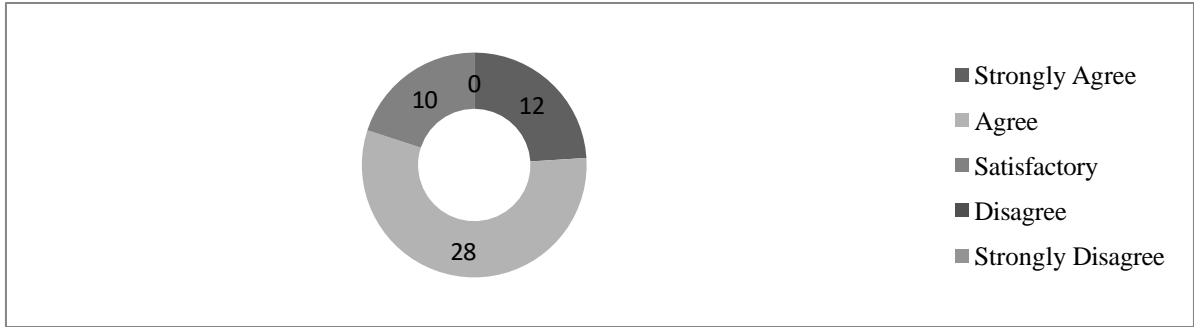
Programmes help in development your personality.



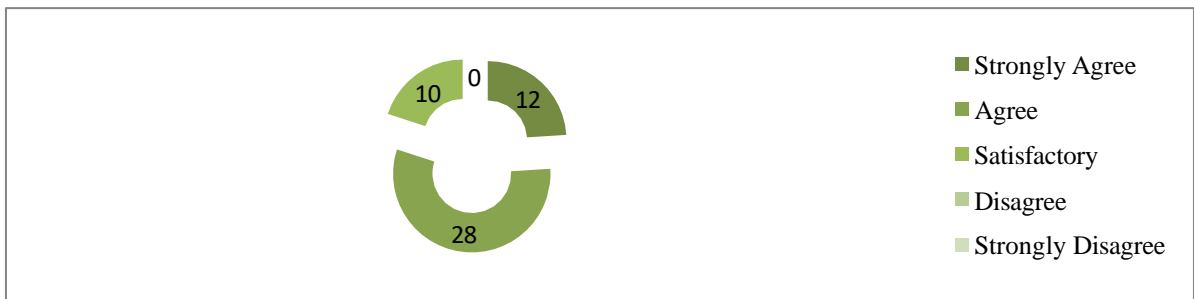
Course meet regarding curriculum is easily



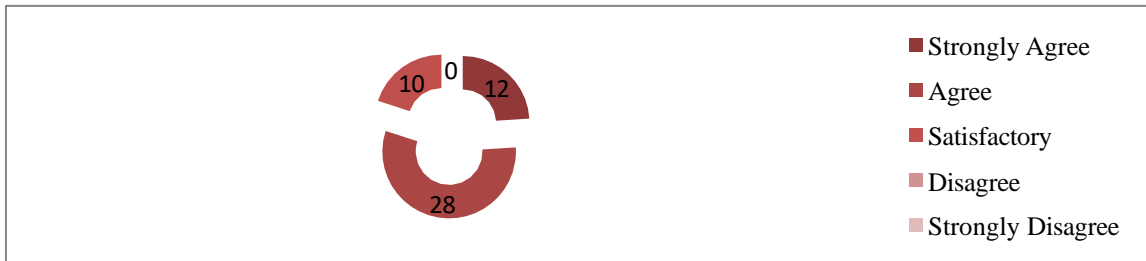
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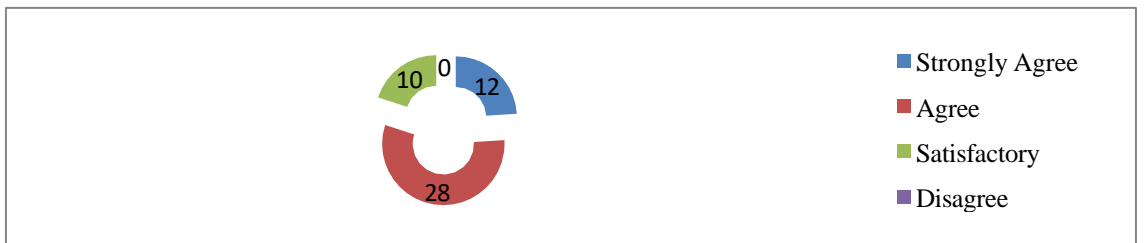
Need of syllabus updating.



Requirement for more course open

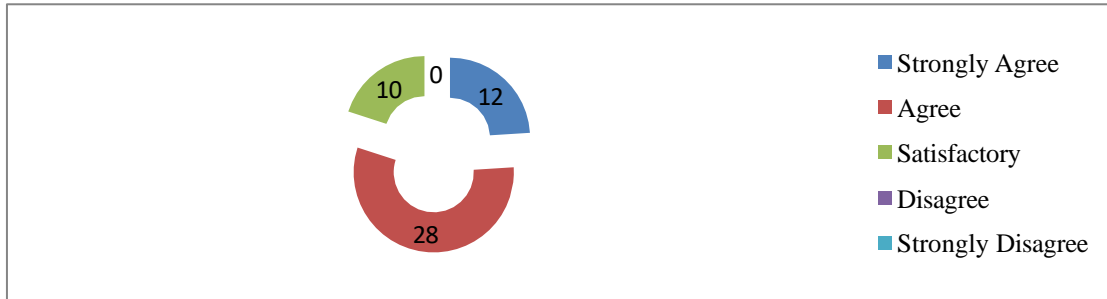


College infrastructures are good



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Reading material regarding curriculum is easily available




Summary:

Feedback by alumni was slightly positive. Majority of the alumni expressed that the performance of the college regarding question was strongly agree and agree for the students. But, they express that college infrastructure for cultural programme is required to improve as early as possible and also enhance the student's participation. Most of them were concerning about the syllabus contents at present. They are satisfied on the infrastructural facility in the college.

On the basis of feedback we had taken following decision.

1. The alumni magazine will be published as soon as possible.
2. Improving alumni page in the college website.
3. Members are requested to increase the member in their alumni.
4. They suggested that more number of courses will be opened as soon as possible.
5. Members are requested to purchases number of books for fulfillment of demand by student.




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ACTION TAKEN REPORT SESSION 2020-2021

Feedback was taken from the following stakeholders.


SI No.	Stakeholder	Count
01.	Students	200
02.	Teachers	100
03.	Employees	50
04	Alumni	50

In response to the feedback received from different stakeholder including students through the feedback survey conducted by the IQAC cell for the Session 2020-2021 and proposals given by IQAC, the college administration has taken the following measure.

1. With view to minimizing the problem faced by the students with respect to the library, the college has provided some room to library for the students for reading book purpose and also purchased large number of books for all departments for the students to overcome crisis of books.
2. To increase the internet facility in the college, the college has installed Wi-Fi machine for internet for the students.
3. The college has initiated to strengthening the functioning of placement cell by giving focus on various placement opportunities among the students both passed out and current one.
4. On the basis of teacher's requirement, the college has increased its strength of laser printer to satisfy the ever-increasing demand of the teachers and others.
5. The college has initiated to include alumni page in college website.
6. Each department has directed to open add on course as soon as possible.


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